



CONTINUITY & RESILIENCE

1 Day Applying BCM Best Practices to Big Data & Analytics Systems

Workshop description:

This workshop aims to provide a BCM and Quality practitioners in IT and Line of Business organizations the tools, methodologies, and best practices the fast evolving world of Digital Transformations: Big Data, Analytics, Automation and next-generation UI/UX systems that drive today's conventional UI's to conversational UI's. In this workshop course, you'll learn **how to apply** BCM, ITSM, and ITIL standards & guidelines to systems, workflows that are being developed and deployed to support Digital Transformations. The participants will work in small teams to fulfil the mission of the workshop and during this journey you shall be doing the following:

- *Understand Big Data Applications*
- *Identify structural failure points*
- *Conduct Assessments & Quantify risks*
- *Develop remediation checklists*
- *Map BCM & ITIL to Operations*
- *Identify ITSM & Quality checkpoints*

This workshop creates the foundation for extending the best practices of BCM to Digital Transformations:

Workshop Outcomes:

- **People:** How to drive awareness & adoption of policy & procedures that need to be created for the Digital Transformation's new system architectures for Data-in-Motion (streaming analytics) and Data-at-Rest (data lakes) based Analytics and Automation initiatives?
- **Process:** What are the functions, processes, and methods that need to be applied at various points of the Big Data systems to ensure implementation of BCM & ITSM best practices?
- **Product:** Where are the risk-to-BCM incidents are being recorded and how are such events are getting related back to the architecture, workflows and operational capabilities?
- **Partner:** How are internal staff, on-premise partner staff and vendor-suppliers capabilities are getting alignment and in interlock to deliver end-to-end BCM outcomes?

Learning Objectives:

- Awareness and importance of BCM, ITSM and ITIL standards to Big Data, Analytics, Automation based on Open Source Software of Hadoop, NoSQL and next generation UI's based on Elastic Search
- Methodologies to map BCM & ITSM best practices to new Big Data systems
- Framework to develop ROI analysis

Who should attend?

- Information Security: Managers, Practitioners, Auditors, Project Managers, Consultants, Trainers, Experts
- Professionals from other domains like: Business Continuity Management, Risk Management, Governance and Compliance, Information Technology
- Equally good for experts as well as the newcomers

For further information please email us at info@continuityandresilience.com

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Creating Corporate Sustainability

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